

# Hystax Acura

Cloud Migration and  
Disaster Recovery Solution



## Overview

Hystax is a cloud migration and Disaster Recovery company focusing on consistent replication of IT workloads, providing real-time migration and Best-In-Class DR to public and private clouds.

Hystax replicates IT workloads and migrates from VMware, Hyper-V, Bare Metal, KVM and OpenStack with an ability to do test migrations / failovers against isolated environment on a target site without influence on production workloads. All the process happens in a real-time and doesn't require any downtime until a customer is ready to switch to a new platform.

## Live Cloud Migration

Hystax Acura provides capabilities of background replication of business applications and instant launch on a new platform.

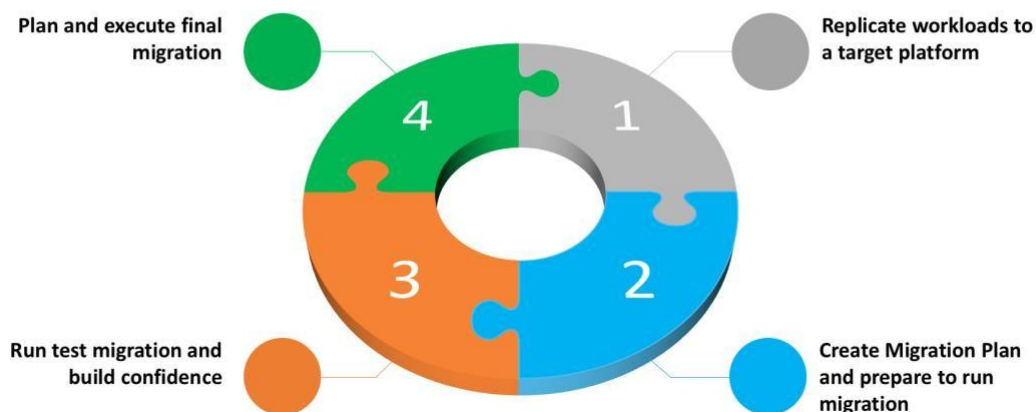
There are various reasons for customers to initiate migration process. Usually they can be classified by:

1. Decrease TCO of on-premise environment
2. Get rid of vendor lock-in from cloud platform manufacturer
3. Combine workloads under one location / cloud
4. Pursue a path to adopt in-house open-source technologies

Migration flow consists of the following steps:

- Analyze an infrastructure and identify parts / applications for the migration
- Start a background replication of IT workloads
- Create a migration plan
- Perform a test migration / configure settings / build confidence
- Perform the final migration and switch to a new platform

## Migration Stages



## Why is Disaster Recovery important

Disasters can be caused by internal (environment failure, application failure, human error) and external (power outage, environment theft, fire, impact of virus attacks, emergency disaster) reasons.

About 75% of disasters are caused by hardware failure or human errors.

Average loss within one hour of outage can vary from \$160,000 to \$2 millions.

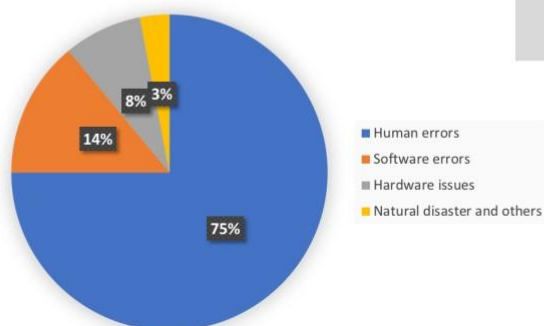
Some of the biggest disasters during the previous two years were:

- GitLab downtime due to sysadmin error – 300GB of data were accidentally deleted;
- British Airways outage with a bill that reached £150m and grounded 75,000 of passengers;
- Amazon blamed a human error for the big AWS outage that took down a bunch of large internet sites for several hours.

## Challenges of IT Resilience and BCDR...

World business daily runs into different types of disasters...

- **Internal:** environment failure, application failure, human error
- **External:** power outage, environment theft, fire, impact of virus attacks, emergency disaster, etc.



...that it's not ready for...

**~59%**  
Doesn't have DR plan

Only 41% of medium and large U.S. businesses say they have a disaster recovery and business continuity plan and test it regularly, according to [InformationWeek's 2014 State of Enterprise Storage Survey](#).

...inspite of annually growing losses.

**\$164K**  
Average loss within an hour

Downtime costs are rising dramatically. In 2013, companies that experienced a business interruption lost an average of nearly **\$164,000 per hour**, compared with just \$100,000 in 2010, according to the Aberdeen Group.

**Human error – the main reason of disaster.**

**~75%**  
Human errors

Reputable studies have concluded that as much as 75% of downtime is the result of some sort of **human error**. It's always easy to say "lack of training," but even the best trained people still make mistakes...

## Recovery Point and Time Objectives

Recovery Point Objective (RPO) – time between replication periods or maximum data size, that a client is ready to sacrifice in case of disaster.

Recovery Time Objective (RTO) – time between reaction to the disaster and infrastructure recovery. Usually this parameter is analyzed for the case of one-machine recovery.

*The less RPO and RTO values are for a disaster recovery the better solution is and the less impact on business or data will loss while providing failover.*

## Hystax Acura Installation Process

### Installation requirements

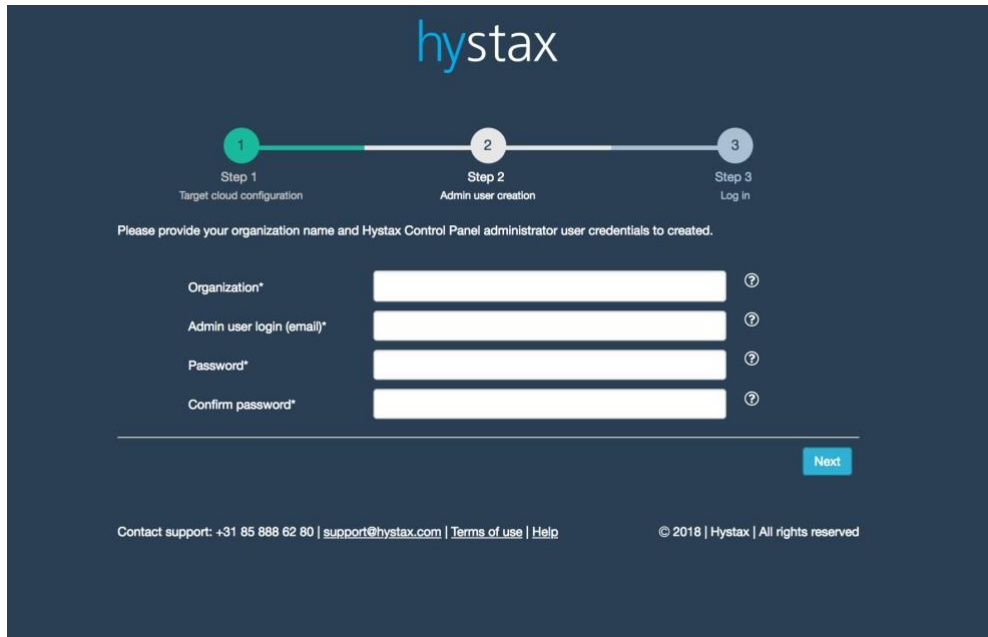
- AWS account or Mitaka + version of OpenStack (Red Hat, Canonical, Suse, Mirantis, CentOS and Vanilla distributives are supported).
- AMI or Golden image with Hystax Acura (provided by request).
- AMI or OpenStack virtual machine with 8 vCPUs, 16Gb RAM, 100Gb disk.
- Resources to create a VM with 1 vCPU/2Gb RAM/20Gb disk for Hystax Cloud Agent. Created in each target / failover VPC or OpenStack project.

## Installation steps

1. Get AMI with Hystax Acura or deploy golden image to a virtual machine and launch it on OpenStack
2. Open web browser and go to [https://<ip\\_address of the machine>/](https://<ip_address of the machine>/). You will go to a Hystax Setup Wizard. When you complete all the steps, the installation will be completed and you can start using Hystax Acura.
3. Step 1 - Fill all the fields on the first step providing cloud configuration details. Please use question mark icons to get hints on the fields. When you click 'Next', Hystax Setup Wizard will validate the data entered and notify you in case of error.

*Please refer to Hystax Acura installation guide for a detailed description of deployment to a specific cloud.*

4. Step 2 - Enter Organisation name and Hystax Admin User credentials into Hystax Setup Wizard. This is the user which you can use to log in to Hystax Acura Control Plane and administer the system. If there are any errors the system will notify you.



**hystax**

1 — 2 — 3  
 Step 1 — Step 2 — Step 3  
 Target cloud configuration — Admin user creation — Log in

Please provide your organization name and Hystax Control Panel administrator user credentials to created.

Organization\*

Admin user login (email)\*

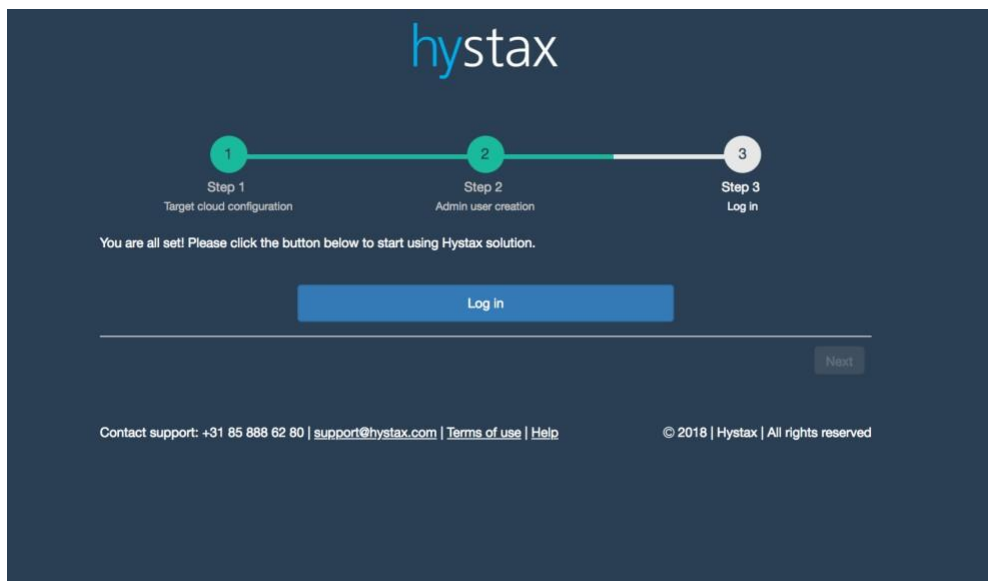
Password\*

Confirm password\*

[Next](#)

Contact support: +31 85 888 62 80 | [support@hystax.com](mailto:support@hystax.com) | [Terms of use](#) | [Help](#) © 2018 | Hystax | All rights reserved

5. Step 3 – installation is completed and you can log in to the system using credentials entered on the second step.



**hystax**

1 — 2 — 3  
 Step 1 — Step 2 — Step 3  
 Target cloud configuration — Admin user creation — Log in

You are all set! Please click the button below to start using Hystax solution.

[Log in](#)

[Next](#)

Contact support: +31 85 888 62 80 | [support@hystax.com](mailto:support@hystax.com) | [Terms of use](#) | [Help](#) © 2018 | Hystax | All rights reserved

*Please refer to [Hystax Acura installation guide](#) for a detailed description of deployment to a specific cloud.*

## Supported Platforms and Hypervisors

Hystax Acura supports replication of the following platforms:

- VMware (agentless)
- Oracle Cloud
- Hyper-V
- OpenStack
- Amazon Web Services
- KVM

- Microsoft Azure
- Google Cloud Platform
- Bare Metal
- Xen

**KVM / OpenStack, Amazon Web Services, Microsoft Azure and VMware** are supported on a target or failover site.

## Operating Systems Compatibility Matrix

Source Platform	Platform/OS version	Agent, replication type, distribution	Target Platform
VMware ESXi/vSphere/vRealize	ESXi 5.0	HVRAgent (VMware) external replication OVA VM template	<b>Amazon Web Services</b>  <b>OpenStack Mitaka+ (KVM)</b>
	ESXi 5.5		
	ESXi 6.0		
	ESXi 6.5		
Bare Metal OpenStack Azure AWS Google Cloud Oracle Cloud Virtuozzo KVM	Windows 7	HWRAgent (Windows) internal replication MSI installer	<b>KVM-based platforms</b>
	Windows 8		
	Windows 10		
	Windows Server 2008		
	Windows Server 2008 R2		
	Windows Server 2012		
	Windows Server 2012 R2		
	Windows Server 2016		
	Debian 7	HLRAgent (Linux) internal replication .deb/.rpm packages	
	Debian 8		
	Ubuntu 14.04		
	Ubuntu 16.04		
	CentOS 6.5+		
	CentOS 7.1+		
	RHEL 6.5+		
	RHEL 7.1+		

## Replication and Instant Spinning Up on Target / Failover Cloud

Hystax Acura consistently replicates any types of supported workloads and stores full and incremental replicas on a target cloud using EBS or cinder volumes.

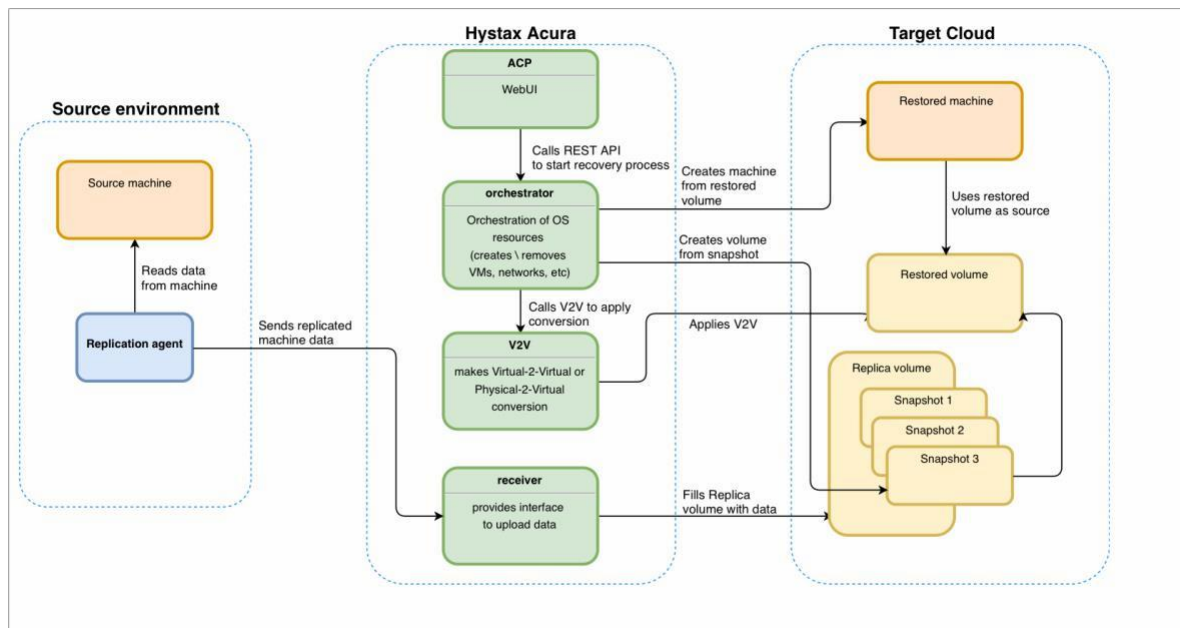
Windows devices are replicated in an application-consistent state, Linux devices are in a crash-consistent state.

VMware workloads are replicated by external replication agent which is deployed on VMware as a standalone virtual machine with injected credentials to VMware API for taking snapshots. Customer downloads an OVA template, deploys it to VMware and run the agent from this template.

Hystax Acura supports replication of Windows and Linux machines on any platforms by installing internal replication agents directly to operating system of replicated bare metal or virtual machine.

Hystax Acura is able to start instantly replicated workloads on a target site as soon as full or incremental replicas are completed. Launch a Cloud Site from restore point and Migration / DR Plan selected and test the workloads started on a target / failover cloud.

Data Flow for migration and Disaster Recovery looks like the following way:



## Hystax Acura Migration Capabilities

Hystax Acura automates the process of live migration from any types of supported workloads to AWS and KVM cloud platforms.

Replication happens in a background without stopping any machines and, as soon as full replicas are on a target cloud, the business application can be started with orchestration on a target cloud as a test or final migration.

Test migrations help to configure IT workloads settings (CPU, RAM etc.) and build confidence in a migration process before performing the final migration and switching from one production to another.

Customer can do any number of incremental replicas and run test migrations from any of them.

Final migration happens without any data loss and in a controlled manner with a small pre-defined maintenance window.

## Hystax Acura: Enterprise-grade Real-time Migration

Real-time background data replication to a target site

Agentless migration without any data loss

Migration within a small maintenance window

Testing and configuration of migrated site before making it primary

### Migration Plan

Migration Plan is a scenario used to recreate IT workloads on a target platform. It consists of instructions about machine, subnet, NAT, VPN, S2S VPN, firewall rules and security groups details.

Machine details are replicated from source platform and are generated automatically in a Migration Plan.

Migration Plans support orchestration and dependencies between components of business applications.

Select All

demo\_drplan

41

}

42

"memcached3": {

43

"cpu": 1,

44

"rank": 0,

45

"id": "52da914b-e711-333d-ba48-d5dd045a3346",

46

"ports": {

47

"port\_0": {

48

"ip": "192.168.15.12",

49

"subnet": "main\_subnet"

50

}

51

},

52

"ram": 2048

53

},

54

"rhe17.2": {

55

"cpu": 2,

56

"id": "522f3448-6a56-aa45-2131-207f7dda6664",

57

"ports": {

58

"port\_0": {

59

"ip": "192.168.15.100",

60

"subnet": "main\_subnet"

61

}

62

},

63

"rank": 0,

Custom Disaster Recovery Plan

## Hystax Acura Disaster Recovery Capabilities

Hystax Acura supports Active-Passive replication scenario when RPO value of 15+ minutes is set for workloads.

Windows devices are replicated in an application-consistent state, Linux devices are in a crash-consistent state.

Hystax Acura has the following capabilities:

- Single control plane for all customers or projects – manage all your customers through one console
- Low RPO and RTO – best-in-class RPO values and instant RTO
- Sophisticated role-based access management and audit – manage user access and assign granular roles to various resources. View and export audit logs
- Flexible reports and event notification – get full resource utilization report and configure all level event notifications
- Logs collected in one place – logs from all customers are concentrated in one place.
- Custom PSA Integration – integrate solution with existing PSA systems, automatically create and file tickets
- Full coverage with RESTful API – Hystax Acura is 100% covered with RESTful API. Easy automation and integration with current management systems.
- Deduplicated storage and configurable retention policies – optimized resource utilization by unique deduplication technologies. Flexible snapshot retention policies

### Hystax Acura Disaster Recovery

Significant Economy on  
Disaster Recovery

On-premise and cloud  
disaster recovery

Instant business application  
recovery and no vendor lock-  
in

Agentless replication and  
regular automatic DR  
scenarios testing

### Disaster Recovery Plan

Disaster Recovery Plans support the same capabilities as Migration Plans. Please refer to the respective section of this document.

## Disaster Recovery Flow

Disaster Recovery flow usually consists of the following stages:

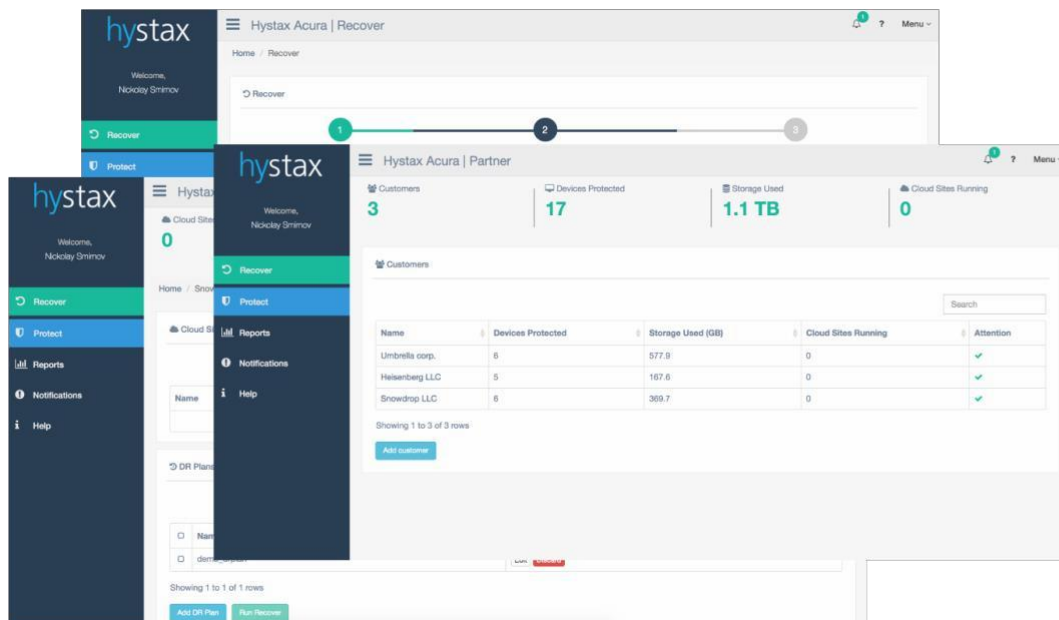
- Analyze infrastructure and identify parts / applications for DR protection
- Start background replication of IT workloads
- Create Disaster Recovery Plan
- Perform test failover / configure settings
- Perform failover in case of disaster

## Hystax Acura Control Plane

Hystax Acura Control Plane is a single pane of glass to manage Migration or Disaster Recovery solution.

It provides functionality to protect / replicate machines, manage replication settings, create Migration / DR Plans and run Migrations / Failovers.

Hystax Acura Control Plane is divided into standalone modules and can be integrated into existing control planes or rebranded according to customer / partner needs.



## Full RESTful API Coverage

Hystax Acura solution is 100% covered with RESTful API and can be integrated into an automated flow of Migration or Disaster Recovery / self-healing.

## Data Deduplication and WAN-optimization

Data deduplication means storing data in an efficient format not to store the same objects or pieces of data twice.

WAN-optimization stands for optimal network utilization to send only necessary data and not to use full business network channel for any particular function (like Disaster Recovery).

Hystax Acura provides the high-level of data deduplication and WAN-optimization. It is achieved by proprietary technologies of client-side data deduplication and network compression.

## Hystax Acura Documentation

Please refer to <https://docs.hystax.com> for a full Hystax Acura Documentation.

## Contacts

Email: [info@hystax.com](mailto:info@hystax.com)

Phone: +1.628 251-12-80

Address: 1250 Borregas Avenue Sunnyvale, CA 94089.